# Realise the benefits of a partnership approach to application services

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SHOWCASE INSIGHTS INSPIRATION INNOVATION



#### **Our AMS customers**















































### We are here to help

### **Making Life Simple**

- Access to industry aligned application experts
- Enable you to focus on your customers
- Cost effective
- Streamlined decision making
- Future proof, risk free
- Pro-active adoption of Ci Anywhere
- Cloud readiness



### **Flexible Delivery Options**

# Application Administration

- User Management
- User Support
- Issues Investigation

# Application Services

- Configuration
- Report Writing
- Process Assistance

# Continuous Improvement

- Process Review
- Health Check
- Application Advisory

#### **AMS Service Catalogue**







Consulting Services

Remote Systems Management and Application Services



Fully managed application services program

- Flexible delivery options
  - Annual allocation of service credits
  - Services when you need them most
  - Remote and onsite flexibility
- Service level commitment
- Dedicated Service Delivery Manager



### One partner, One program

### **WE RUN**

your system,

### **YOU RUN**

your business



Single, simple services program



Embedded, expert resources



Keep system current



Productivity and efficiency

### How can we help?



#### Talk to us

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Talk to our customers

